

TERMS AND CONDITIONS "DOUBLE OFFER AT ALDO WITH HSBC CREDIT CARDS"

(This Terms and Conditions takes effect from 24 Feb 2023)

Customer is advised to note that participating in the Promotion program or accepting the promotional benefits offered by the program shall means that Customer has read, understood and accepted this Terms and Conditions.

- 1. The "Double Offer at ALDO with HSBC Credit Cards" Promotion (the "Promotion") is applicable at:
 - ALDO Store Van Hanh Mall (Address: 1-03B, Van Hanh Mall, No.11 Su Van Hanh street, Ward 12, District 10, HCM City) ("ALDO Van Hanh Mall");
 - ALDO Store Vincom Royal City (B1-R6-35, Royal City, 72A Nguyen Trai Street, Thuong Dinh Ward, Thanh Xuan District, Ha Noi) ("Aldo Vincom Royal City")
 (These store shall be referred to as "ALDO Stores" or "ALDO")
- 2. This Promotion takes effect from 24 Feb 2023 till 28 Feb 2023 (the "Promotion Period")
- **3.** This Promotion is applicable for customers who satisfy all the following conditions: ("**Eligible Customer**" or "**Eligible Cardholder**" or "**Cardholder**")

Promotion is applicable for HSBC cardholders who are holding the following credit cards issued by HSBC Bank (Vietnam) Ltd. ("**HSBC**" or "**Bank**") in Vietnam:

- HSBC Premier World Mastercard® Credit Card
- HSBC Visa Platinum Credit Card
- HSBC Visa Cash Back Credit Card
- HSBC Visa Classic Credit Card
 - (These credit cards shall be referred to as "HSBC Credit Cards" or "Cards")
- **4.** This Promotion shall not apply for:
 - The Promotion is not applicable for HSBC Corporate Credit Card.
 - Cardholders will not eligible for this Promotion if his/her Credit Card is delinquent or blocked Note: Cardholders with card yet to be activated will have to activate their Cards prior to purchase.
- 5. Details of the Promotion:

5.1 Offer details ("Offer"):

Discount 10% directly on each order when HSBC Credit Card holders making payment at Aldo Stores with HSBC Credit Cards

 During Promotion Period, applicable from 00:00 AM to 11:59 PM on every day ("Promotional Day") during Promotion Period, based on Vietnam Time GMT+7, Eligible Cardholder who complete payment at ALDO Stores by HSBC Credit Card will receive a direct discount of 10% on total value of payment for 1 order

5.2 How to enjoy the Offer:

- During Promotion Period, HSBC Cardholder make any purchase at ALDO
- At the payment stage, the Eligible Cardholder is required to provide Promotion Code "ALDO DEAL" to the cashier and request payment by HSBC Credit Card to enjoy the Offer.
- The Discount (if applicable) shall be displayed automatically before Cardholder makes payment.

5.3 Full details of this Promotion shall be announced on HSBC's website (<u>www.hsbc.com.vn</u>), and ALDO from 24 Feb 2023 onwards.

- **5.4** The Offer is not applicable in following case/s:
 - Order significantly abuses the promotion or violate The Community Standards or ALDO Policy mentioned at <u>here</u>, or do not meet all the requirements of this Promotion.

5.5 The Offer will not be re-issued in case the order is cancelled or exchanged due to any reason.

- **5.6** The Promotion cannot be exchanged for cash, other products, or transferred in any form.
- **5.7** The Promotion only applies for retail customers. Aldo reserves the right to refuse the application of the Promotion to any purchase which appears or is proven to be made by traders.
- **5.8** The Eligible Cardholder shall be bound by the Terms and Conditions of this Promotion and of ALDO at <u>here</u>.
- **5.9** Purchases at ALDO will be subject to terms and conditions of ALDO. All matters related to the Offer on ALDO, please contact ALDO for consultant. Other matters relate to Promotion, please contact HSBC for resolving.
 - Hotline ALDO: 0901 833 199 or fanpage ALDO Viet Nam
 - HSBC Contact Center (operate daily from 8AM to 10PM): (84 28) 37 247 247 (the South) or (84 24) 62 707 707 (the North)
- **5.10** The Cardholders may be requested by HSBC to provide the financial invoice and relevant supporting documents to prove that the transaction is eligible. In case that the Cardholder does not or fails to prove that the transaction is eligible, he/she shall not enjoy the Promotion.
- 6. In case of any dispute arising out of or in connection with this Promotion, ALDO and HSBC shall resolve disputes in co-operation with customers. If the parties fail to reach an agreement, disputes shall be resolved at the competent courts in accordance with Vietnamese laws.
- 7. This Terms and Conditions shall be applied simultaneously with terms and conditions of Credit Card Cardholder Agreement.
- 8. This Terms and Conditions is subject to changes at any time as HSBC and ALDO may deem fit. Changes (if any) shall be notified or registered in accordance with the relevant laws and updated on website of HSBC and ALDO prior to application.

9. This Terms and Conditions is made in Vietnamese and english. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.